STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission :

On Its Own Motion

11-NOI-01

Notice of Inquiry into the implementa-

tion of Public Act 97-0222

NOTICE OF INQUIRY

I. Introduction

On July 28, 2011, the Governor signed SB 1396 into law as Public Act 97-0222. This Public Act amended Section 16-117 of the Public Utilities Act ("Act"). One of the amendments to Section 16-117 of the Act revised subsection (c). The revised subsection reads:

Not more than 90 days after the effective date of this amendatory Act of the 97th General Assembly, the Commission shall direct the Office of Retail Market Development to review the existing consumer education information for residential and small commercial customers and consider whether updates are necessary. The Office of Retail Market Development shall seek input from interested persons, including alternative retail electric suppliers, electric utilities, the Attorney General, and the Citizens Utility Board, to further its review of the consumer education materials and possible proposed changes. Within 4 months after the start of the review, the Office of Retail Market Development shall submit recommendations to the Commission for approval.

The Illinois Commerce Commission ("Commission") initiates this Notice of Inquiry ("NOI") in order to ascertain whether such need for updating exists.

II. Nature of the NOI

The Commission's rules with respect to Notices of Inquiry are specified in 2 III.

Adm. Code 1700. Section 1700.330 states that an NOI will contain, in part, a disclaimer that:

the Notice of Inquiry proceeding is not a rulemaking, but that information gathered may or may not form the basis for the initiation of rulemaking or for other purposes at a later date.

III. NOI Manager

Section 1700.310 of the Commission's NOI rules requires the designation of an NOI Manager to conduct discussions as are necessary to address the issues raised in the Commission's directive for an NOI. The NOI Manager in this case will be Torsten Clausen of the Commission's Office of Retail Market Development ("ORMD"). For correspondence, please note:

Mailing Address:

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Office of Retail Market Development
Illinois Commerce Commission
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Chicago IL 60601

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e-mail tclausen@icc.illinois.gov

IV. Issues of this NOI

Interested persons and entities are requested to respond to the following questions and issues:

- 1. Is there a need for the Commission to update existing consumer education information for residential and small commercial customers? Please provide specific examples of information that is no longer accurate or that is not complete in its explanation of a particular issue.
- 2. If a commenting party is of the opinion that certain information requires updating, provide proposed language to remedy the perceived shortcoming of the current language.

V. Form and Content of Documents Distributed in this NOI

Pursuant to Section 1700.350 of the Commission's NOI rules:

- a) An original and three copies of all comments, reply comments, and other documents should be submitted to the Chief Clerk on or before the date stated in the Notice of Inquiry. The distribution of such copies will be as follows:
 - 1) Chief Clerk Springfield
 - 2) Chief Clerk Chicago Office
 - 3 Office of Retail Market Development Chicago 2 [successor to PAR Division for purposes of this NOI]
- b) Copies of all documents filed in the proceeding will be available for public inspection at the Chief Clerk's office in Springfield and the Commission Chicago office.
- c) A copy of the list of participants may be acquired from the NOI Manager.

The NOI Manager will take steps to ensure that copies of all documents filed in the proceeding are posted to the Commission's web site, www.icc.illinois.gov. Toward that end, in addition to providing comments and other documents as set forth above on the basis of the Commission's rule, interested persons and entities are requested to send such comments and other documents in electronic form (preferably Adobe .pdf) to tclausen@icc.illinois.gov.

VI. Schedule

The schedule for this NOI shall be as follows, unless altered by the NOI Manager with adequate public notice provided.

Submission of initial comments (pursuant to 83 III. Adm. Code 1700.340 (b)):

December 1, 2011

Submission of reply comments (pursuant to 83 III. Adm. Code 1700.340 (c)):

December 15, 2011

NOI Manager submits recommendations (pursuant to Section 16-117(c) of the Public Utilities Act and 83 III. Adm. Code 1700.360 (b)): February 15, 2012

Participants are encouraged by the Commission to share their data and other information pertinent to the issues to be addressed in this NOI with other participants, if requested.

Initiated this 19th day of October, 2011

(SIGNED) DOUGLAS P. SCOTT

Chairman